

Energy Conservation Plans Part Coverage Information

Standard Plan

Air Filters (one set per year, std. type)	Emergency Shut-Off Switch
Annual Tune-Up (one per year)	Fireomatic Valves
Aquastats	Oil Burner Coupling
Blast Tube (Beckett or Carlin)	Oil Burner Electrodes
Blower Bearings	Oil Burner Fan & Coupling
Blower Fan Belt	Oil Burner Fuel Pump
Blower Fan & Limit Switch	Oil Burner Motor
Blowers- complete (if available)	Oil Burner Nozzle & Assembly
Blower Motor (up to 1/3 H.P.)	Oil Burner Emergency Switch
Blower Pulley	Oil Burner Transformer
Boiler Glass Gauge & Washers	Oil Filter & Cartridge
Cad Cell Relay & Accessories	Oil Tank Gauge
Check Valves (Oil Only)	Oil Tank Valve
Circulator (Taco 007)	Pressure Control Gauge
Circulator Relay	Pressuretrol
Delayed Oil Valve	Solenoid Valve
Draft Regulator (up to 8")	Thermostat (T-87 or Like)
Electrical Thermal Switch	

Master Plan

ALL PARTS COVERED BY STANDARD PLAN PLUS:

Air Bleeders	Low Water Cut-Off Switch
Backflow Preventer	Mixing Valve (1/2' on Boiler Only)
Boiler Drains	Pressure Reducing Valve
Circulator Coupling	Relief Valve
Dirt Pocket Cap	Smoke Pipe (up to 10')
Extrol #30 Tank	Zone Valve Powerhead (Taco Only)
Low Water Cut-Off	Zone Valve Transformer

Contains over \$2,500 worth of covered parts!



General Conditions and Exclusions

This Service Plan is available to automatic delivery customers who purchase their fuel oil and all heating system services from us during the term of the Service Plan and whose payments are in accordance with our payment and credit terms. The Service Plan becomes effective after our inspection and approval of your heating system and tank.

1. The term of the Plan is for a one (1) year period and after re-inspection will renew automatically every year unless terminated by either the customer or Company. The Plan automatically terminates if the customer no longer purchases all of its heating oil from the Company. No credit will be issued if the Plan is canceled before the expiration date.

2. Repairs or services not covered by the Plan will be performed and charged to the customer at prevailing rates.

3. The Company will pay up to \$1,000 toward the replacement of your tank, once tested and qualified for the TankSure® Program, if a tank leak occurs subsequent to this test due to internal corrosion, or a tank leak occurs due to a manufacturer's defect or a non-leaking tank is identified for proactive replacement. While we cannot guarantee that a leak will not occur or your tank will not fail after testing, we are providing these new services with the hope that by testing and monitoring, we are offering a long-term proactive tank replacement program for our customers. Accidental damage is not covered by the TankSure® Program. The TankSure® Program does not cover environmental clean up, property damage, waste disposal services or other damages or losses caused by a tank leak or system failure even if the tank has been tested and qualified ultrasonically and is enrolled in the TankSure® Program.

4. The Service Plan does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect, including, but not limited to failure to have sufficient fuel oil in the tank, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to the improper operation or maintenance of the heating system by the customer. The Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. Damage, repairs or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Plan.

5. The Service Plan only covers heating system parts and components specified in the Plan. Examples of components not covered by the Plan include boiler and furnace and related piping, underground oil storage tanks, above ground storage tanks (unless enrolled in TankSure® Program), tanks with preexisting leaks, patches or unstable conditions, air conditioning systems, humidifiers, heat pumps, heat exchangers, hot water heating systems and air and venting systems. The Plan does not cover environmental clean up, property damage, waste disposal services or other damages or losses caused by a tank leak or system failure even if the tank has been tested ultrasonically and is enrolled in the TankSure® Program.

6. Customer agrees to release and hold Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that Company shall not be liable for any incidental, special or consequential damages incurred by customer or by third parties, including environmental clean costs.

7. In the event that the residence is sold, the Service Plan may remain in effect provided that the new owner continues to purchase fuel oil and heating system service from the Company.

8. Amendment and Cancellation. We may amend or change the terms of this Agreement at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. However, if the change is for security purposes, we can implement such change without prior notice. We may suspend or cancel this Agreement at any time. Your termination of this Agreement will not affect any of our rights or your obligations arising under this Agreement prior to termination.

We accept all major credit cards.

ENERGY CONSERVATION SERVICE PLANS

Annual Tune-Up • TankSure® Program
Emergency & Priority Service
Parts Replacement Coverage



We Are Your Local Service Provider

401.789.2520
www.smithco-oil.com

491 Main Street • Wakefield, Rhode Island 02879

R.I.M.P # 2703 • RI Petroleum Lic. # 333

A Service Plan Is a Good Idea

Our customers like the fact that we are local and available. SmithCo Oil is your local service provider and this can make a significant difference – particularly if you need emergency repairs.

We service the spectrum of heating units and our annual tune-up will assure that your system is operating at peak efficiency. This also means that filters, critical to clean indoor air quality, are replaced and maintained each year. A properly maintained system can also increase the lifespan of the equipment and can keep energy usage as low as possible.

We are the only locally-owned, full-service fuel company serving the South County area. Growing numbers of South County residents who depend on professionals, depend on us. Our staff has the knowledge and experience to satisfy your home comfort needs.

401.789.2520

BENEFITS OF OUR SERVICE PLAN

- ▶ Annual System Tune-Up
- ▶ TankSure® Program
- ▶ New Standard Size Air Filters for Cleaner Indoor Air
- ▶ On-Call Priority & Emergency Service
- ▶ Parts Replacement Coverage
- ▶ Safety Check-Up

Master Energy Conservation Plan



CLEANER INDOOR AIR

New air filters each year can make a big difference in the amount of dust and particulates blowing through a hot air system.



SAFETY INSPECTION

Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practices.



EMERGENCY & PRIORITY SERVICE

Rest assured if your system needs unplanned repair that we will be there for you 24 hours a day, 7 days a week, 365 days a year.



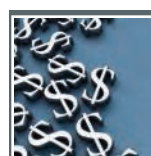
TANKSURE® PROGRAM

As part of this annual oil tank inspection program, our service technicians will ultrasonically test your oil tank.
\$1,000 Tank Replacement Payment (qualifying tanks)
\$200 Tank Replacement Payment (non qualifying tanks)



ANNUAL TUNE-UP

The annual tune-up will keep your system running efficiently which saves on fuel usage and extends the life of your equipment.



PARTS REPLACEMENT COVERAGE

If your heating system needs repair you will not receive any parts charges for covered parts. There will be no labor charges for covered parts during normal business hours, after hours, or for Emergency Service.

Contains over \$2,500 worth of covered parts!

Standard Energy Conservation Plan



CLEANER INDOOR AIR



SAFETY INSPECTION



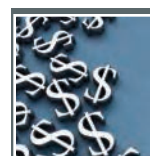
EMERGENCY & PRIORITY SERVICE



TANKSURE® PROGRAM



ANNUAL TUNE-UP



PARTS REPLACEMENT COVERAGE

(See list of covered parts on reverse side)

IMPORTANT

Before calling for service, please be certain there is oil in the tank, the burner switch is on and the thermostat setting is above room temperature.

SmithCo Oil

SERVICE, INC.

YES! Please enroll me in the following:

- Master Energy Conservation Plan
- Standard Energy Conservation Plan
- Oil Fired Water Heater

Please contact me about:

- Becoming a Fuel Delivery Customer
- Budget Payment Plan
- Oil Service & Installation
- Free Heating System Evaluation

Please retain a copy of this brochure for your records. It details all Energy Conservation Plan benefits. Automatic Delivery service is available to credit approved homeowners.

Customer Account # _____

Currently an Automatic Delivery Customer Yes No

Name _____

Signature _____

Email _____

Phone _____

Address _____

City _____

State _____ Zip _____

Before you schedule maintenance, please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. Enrollment in the TankSure® Program is contingent upon the customer's tank passing an initial ultrasonic and visual inspection. While we cannot guarantee the prevention of a leak or other failure of your tank, we are providing this new service with the hope that by testing and monitoring, we can offer a long term proactive replacement program for our customers.

CLIP & MAIL